MSAA's Anniversary: 50 Years of Adapting, Moving Forward, Improving Lives

msaa™

Annual Report
2019-2020

msaa *Improving Lives Today!™*

Multiple Sclerosis
Association of America

SEAL OF TRANSPARENCY 2019 PLATINUM GuideStar

MS Coalition®

America's Charities

msaa™ 1970 2020 50th Anniversary

About MS and MSAA

Multiple sclerosis (MS) is the most common neurological disorder diagnosed in young adults. Many experts estimate that 2.5 million people worldwide have MS. Nearly one million individuals are living with MS in the United States.

MS is an autoimmune disease of the central nervous system, affecting the protective covering (myelin) that surrounds the nerves of the brain and spinal cord. The nerves (axons) may also become damaged. MS is not contagious and researchers continue to seek a cause and a cure.

Individuals with MS may experience one or more of a variety of symptoms, such as visual changes, fatigue, numbness, bladder and bowel problems, depression, cognitive issues, and changes in mobility. Initially, most individuals with MS experience periods of symptom flare-ups (also referred to as relapses or exacerbations), followed by periods of remission. A smaller population of individuals begin with a progressive form of MS, characterized by a slow but steady accumulation of symptoms. More than 20 disease-modifying therapies (DMTs) have been approved by the United States Food and Drug Administration (FDA) to slow disease activity.

The Multiple Sclerosis Association of America (MSAA) was founded in 1970 and is a leading resource for the entire MS community, Improving Lives Today through vital services and support. MSAA provides free, ongoing support and direct services to individuals with MS, their families, and their care partners.

Overseeing MSAA's activities is a national Board of Directors comprised of accomplished professionals from across the country, volunteering their time for MSAA. Providing medical consultation is MSAA's Chief Medical Officer who reviews all of MSAA's medical information, and MSAA's Healthcare Advisory Council, comprised of top healthcare professionals who volunteer their time to MSAA.

MSAA is a long-standing member of America's Charities and has achieved Platinum Level status with GuideStar. Additionally, MSAA is a founding member of the Multiple Sclerosis Coalition (MSC), an affiliation of independent MS organizations dedicated to the enhancement of the quality of life for all those affected by MS.

MSAA ANNUAL REPORT 2019-2020

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In recognition of MSAA's 50 years of service to the MS community, MSAA featured quotes and photos of 50 members of the MS community – one per week for the year – on social media. A handful of these inspirational quotes and photos appear throughout this year's report and provide insight into how MSAA is Improving Lives Today!

Executive Message

During this fiscal year, we have seen challenges, innovation, turmoil, and growth. MSAA and the entire world needed to find our strength, focus on supporting those we care about, and forge new paths. I am proud of the dedication exemplified by our Board of Directors, staff, partners, volunteers, and the MS community to keep *Improving Lives Today* during this time.

The first half of our fiscal year was filled with great accomplishments in co-leadership of the second national MS Summit; groundbreaking meetings with insurance plans; and launching a clinical trial of the first MS patient preference tool (MS-SUPPORT). We also saw amazing support of our fundraising efforts from all sectors.

In January, we unveiled our new logo and introduced MSAA's redesigned website. In recognition of our 50th Anniversary, we featured a member of the MS community each week highlighting the impact MSAA has had on so many lives. We also created a word cloud spotlighting how the MS community saw MSAA. Two of the top words were "Supportive" and "Helpful." We are honored to be viewed in this way.

By March, the world had been turned upside-down by COVID-19. Within one week, MSAA was able to transition all staff to work remotely. Most importantly, we put the technology and protocols in place that enabled MSAA to continue serving the MS community without reductions or breaks in service.

In response to the pandemic, MSAA created a COVID-19 "hub" on our website to house critical and timely information. This "hub" included a series of webinars with MSAA's Chief Medical Officer Barry Hendin, MD and the Chair of MSAA's Healthcare Advisory Council Carrie Hersh, DO, MSc specifically addressing the coronavirus and its impact on the MS community.

Many households saw a reduction in income, so MSAA added COVID-19 economic waivers to our Cooling, Equipment, and MRI Access Fund programs. We also know that people feel overwhelmed with the emotional, physical, and mental effects of the situation. MSAA expanded our Helpline coverage and published extensive information to offer support and provide vital resources.

> People with MS and their caregivers hope to know that it is going to be okay. MSAA provides that hope. It is such a privilege to be a part of this amazing organization that improves lives every day."
>
> — Michael from Pennsylvania

We saw heartbreaking evidence of racial injustice. MSAA has long been committed to addressing health inequities for MS communities of color. For many years, MSAA has led in developing and delivering programming specifically for the African American and Latinx MS communities. In 2019, MSAA formed an African American MS Advisory Board comprised of leading MS healthcare professionals, patients, and care partners from across the country. MSAA also continued to develop bilingual educational programs focusing on the Hispanic MS experience. In partnership with local patient advocates and MS healthcare professionals, MSAA expanded our direct support for the patient community in Puerto Rico.

Despite economic challenges, our supporters never wavered in investing in our mission, including great participation in our virtual "Anniversary Challenge." We are truly thankful for the continued generosity.

The year 2020 will be remembered for COVID-19. I also hope that 2020 will be remembered as a time when the entire MSAA family focused on our core programs, evolving in new ways. In the future, we will continue to face challenges, but MSAA is poised for growth in the coming years. Together, as we have done for 50 years, we will continue *Improving Lives Today* and making each day better than the last for the entire MS community.

Gina Ross Murdoch

MSAA President and Chief Executive Officer

Monica Derbes Gibson, Esq.

MSAA Board of Directors Chairperson

MSAA'S PROGRAMS AND SERVICES

Assistive Equipment Distribution

More than 1,600 Items Provided

MSAA provides safety and mobility equipment at no charge and ships directly to the client. Items distributed include a variety of products such as shower chairs and grab bars, as well as mobility devices including canes, walkers, and wheelchairs.

Cooling Equipment Distribution

Nearly 2,500 Clients Received Cooling Items

MSAA offers cooling vests and accessories at no charge and ships them directly to both adults and children diagnosed with MS. Individuals with MS using this type of technology may experience less fatigue and a reduction in other debilitating symptoms, allowing them to perform better in warm environments and take part in outdoor activities.

My MS Manager™

More than 43,000 Cumulative Downloads by End of Fiscal Year

MSAA's mobile phone application, My MS Manager, is provided free of charge to individuals with MS or their care partner to use on their iPhone, iPad, iPod touch, or Android mobile phone device. It allows people to track disease activity, store information, generate reports, and securely share information with their healthcare team.

MRI Access Fund

More than 1,000 Individuals Received Financial Support for MRI Scans

MSAA's magnetic resonance imaging (MRI) Access Fund assists individuals who are uninsured, under-insured, or financially unable to pay for this important exam. MRI scans are vital to the diagnosis of MS, as well as the follow-up evaluation to track the progression of the disease and the effectiveness of long-term treatments.

Helpline

Nearly 14,000 Inquiries Made to MSAA's Helpline

Our Helpline allows individuals with MS, family members, care partners, and friends to connect directly with one of MSAA's experienced Client Services Specialists – via phone, email, or our online Chat feature – to receive valuable information, guidance, and support.

MS Conversations Blog

50,598 Visits to Our Blog

MSAA's blog features timely, interactive discussions on topics important to the entire MS community, from symptom management to the impact of MS on everyday life.

My MSAA Community

More than 5,700 Cumulative Members by End of Fiscal Year

This peer-to-peer online forum welcomes individuals with MS, their families, and their care partners to share information and their experiences with multiple sclerosis.

> *"Caring for someone with MS daily is a journey that most won't understand until you've lived it...MSAA created a strong Black community to support Care Partners with resources and a platform to be heard. Thank you MSAA for creating a space for us to share our stories and supporting us along the way."*
>
> — Karen & James

“You must be the change that you wish to see in the world” — Gandhi

“This is why I support MSAA. Diagnosed in 2013, I have seen the change that they make in the world of individuals living with MS. They offer community, hope, and education when it is so needed.”

— Jennifer from Illinois

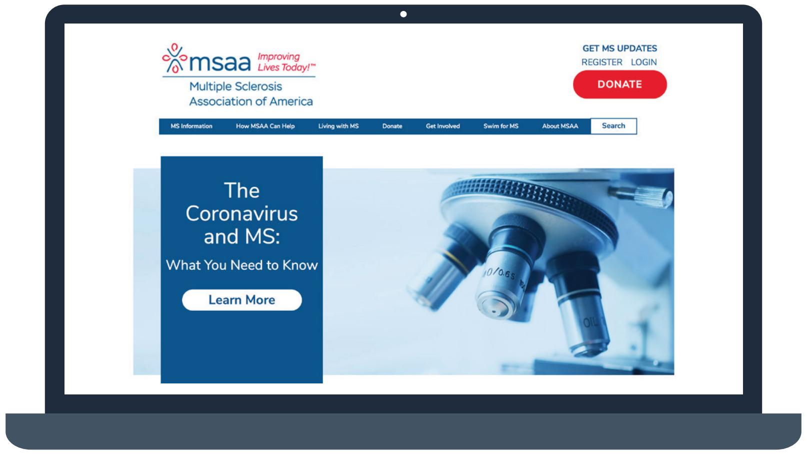
MSAA’s Art Showcase

The MSAA Art Showcase features annual collections of beautiful artwork created by individuals with MS, along with personal stories from each artist to tell about his or her artistic inspiration. Creating art provides many positive influences for individuals with a chronic illness, helping to improve mood, outlook, and cognitive function.

MSAA’s Website at mymsaa.org

Nearly One Million Sessions During this Fiscal Year

MSAA’s comprehensive website provides a wealth of targeted information addressing all aspects of the disease, including experimental and approved long-term treatments, symptom-management strategies, and resources to help individuals adjust to the illness. Visitors to **mymsaa.org** may access a number of specialized sections as well as educational videos and webinars, publications, and research articles, plus details on MSAA’s vital programs and ways to support MSAA.



MSi Videos

More than 210,000 Cumulative Views* of 65 On-Demand Video Programs

Updating viewers on the latest advances in MS research, disease and symptom management, wellness strategies, and more, this growing library of on-demand video programming and archived webinars serves as a vital resource for the entire MS community.

** Based on videos and webinars currently published on MSAA’s website.*

Publications

MSAA publishes: a national magazine, *The Motivator*, twice per year; the widely acclaimed *MS Research Update*, annually; and *My MSAA Today* e-newsletter on a bimonthly basis. Additionally, MSAA’s “What’s New in MS Research” online article series is published bimonthly and features the latest findings in MS treatments, disease development and progression, plus other urgent topics.

“As a married couple of nearly 15 years and two people who each have lived with multiple sclerosis for more than 20 years, we are heavily involved as MS activists, motivational speakers, and writers on national sites and our blog, “A Couple Takes on MS.” Through our personal experiences and connections with the MS community, we know far too well that this has the potential to be a very isolating disease. That’s why we are grateful for the continued and dependable support that MSAA offers us and the nearly one million other Americans who are living with MS. MSAA’s services and support, such as its cooling products and MRI Access Fund, are invaluable resources that help to remind us and countless others living with MS that we aren’t facing this disease alone. For this we forever are grateful and congratulate MSAA on 50 years.”

— Dan and Jennifer from Michigan

Programs for Communities of Color

As noted earlier in the Executive Message, MSAA has long been committed to addressing health inequities for MS communities of color. Listed below are updates on several important initiatives:

- MSAA's African American Advisory Board is comprised of leading healthcare professionals, individuals with MS, and care partners from across the country. The Advisory Board was formed to help MSAA develop programming and initiatives for the African American MS community as well as education for neurologists specializing in MS, addressing the specific issues that face the African American MS community.

- MSAA has continued to develop bilingual educational programs focusing on the Hispanic MS experience.

- MSAA has expanded our direct support for the patient community in Puerto Rico to ensure that clients have access to our services. Specifically, MSAA has collaborated with local patient advocates and MS healthcare professionals to support MRI needs and also supply cooling vests to clients in Puerto Rico. One example of outreach is MSAA's distribution of 300 cooling vests to the Fundación de Esclerosis Multiple de Puerto Rico, which provided these vests to those in need.

- MSAA conducted a series of national patient educational programs specifically developed for the African American and Latinx MS community, featuring African American and Latinx MS neurologist presenters.

- MSAA conducted various webinars throughout the fiscal year for underserved populations, including:
  - Understanding the COVID-19 Impact on MS in People of Color
  - Clarifying the Confusing World of Clinical Trials in Underserved Populations
  - The African American Experience and Multiple Sclerosis

COVID-19 Initiatives

MSAA has responded to the COVID-19 pandemic in several ways to best serve the MS community. Through an **informational "hub" on our website**, we link clients to vital webinars, useful articles, important resources, and our unique COVID-19 and MS Pathfinder online tool.

- **COVID-19 Webinars**

  Beginning at the start of the COVID-19 pandemic, MSAA launched a series of webinars titled, **"What You Need to Know about COVID-19 and MS,"** featuring our Chief Medical Officer Dr. Barry Hendin and the Chair of MSAA's Healthcare Advisory Council Dr. Carrie Hersh.

- **The COVID-19 and MS Pathfinder**

  MSAA began work during FY20 to launch the **COVID-19 and MS Pathfinder**, a digital and innovative tool created to assist the MS community with accessing vital information. Developed in partnership with Wondros, the COVID-19 and MS Pathfinder tool is designed to enable easy access to important questions.

Additional COVID-19 Program Initiatives

Other initiatives included **expanding our Helpline hours** to meet the increased needs of callers from across the country, plus the addition of a **COVID-19 economic hardship waiver** to three of our programs: Equipment Distribution, Cooling Distribution, and the MRI Access Fund. This waiver enables individuals who would otherwise not meet annual income guidelines, but who are experiencing financial crisis due to the pandemic, to qualify for these programs.

Additionally, MSAA **partnered with HelloFresh to secure a limited number of donated meals** to assist our clients who have been particularly affected by financial and accessibility issues during the healthcare crisis. Specifically, this initiative provided 1,000 clients with one free box of food to make two meals each for four people. The meal kits were delivered directly to recipients' doorsteps and included fresh ingredients, along with a step-by-step recipe card to make the meals in the comfort of one's kitchen.

Awards Received

Please note that some of the awards listed are for two years rather than one, due to the fact that more than one set of awards were announced during the 2019-2020 fiscal year.

APEX

- Grand APEX Award for Excellence in Writing (2019) for the cover story, “Finding Direction When Newly Diagnosed,” from the Winter/Spring 2018 edition of *The Motivator*
- APEX Award of Excellence in the Magazines, Journals & Tabloids category (2019) for the Summer/Fall 2018 edition of *The Motivator*
- APEX Award for Publication Excellence in the category of Magazines, Journals & Tabloids (2020) for the Winter/Spring 2019 edition of *The Motivator*
- APEX Award for Publication Excellence (2020) for the cover story, “Pediatric MS,” from the Summer/Fall 2019 edition of *The Motivator*
- APEX Award of Excellence in the One-of-a-Kind Publications – Health & Medical Publications category (2020) for *MSAA’s Employment and MS booklet*
- APEX Award of Excellence in the Websites, Most Improved category (2020) for the redesign of MSAA’s website, **mymsaa.org**

National Health Information Awards

- Bronze Award for the Summer/Fall 2018 edition of *The Motivator* in the National Health Information Awards’ Magazine category (2019)
- Merit Award from the National Health Information Awards (2020) for the cover story, “Pediatric MS,” from the Summer/Fall 2019 edition of *The Motivator*

Digital Health Awards

- Silver Digital Health Award (22nd Annual/Spring 2020) for the Winter/Spring 2019 digital edition of *The Motivator*
- Bronze Digital Health Award (22nd Annual/Spring 2020) for MSAA’s website, **mymsaa.org**

Healthline

- MSAA’s blog, MS Conversations, was named one of the Best Multiple Sclerosis Blogs for the sixth consecutive year by Healthline (2020)

FINANCIAL Performance

MULTIPLE SCLEROSIS ASSOCIATION OF AMERICA, INC.
CONSOLIDATED STATEMENT OF ACTIVITIES
FOR THE YEAR ENDED
June 30, 2020

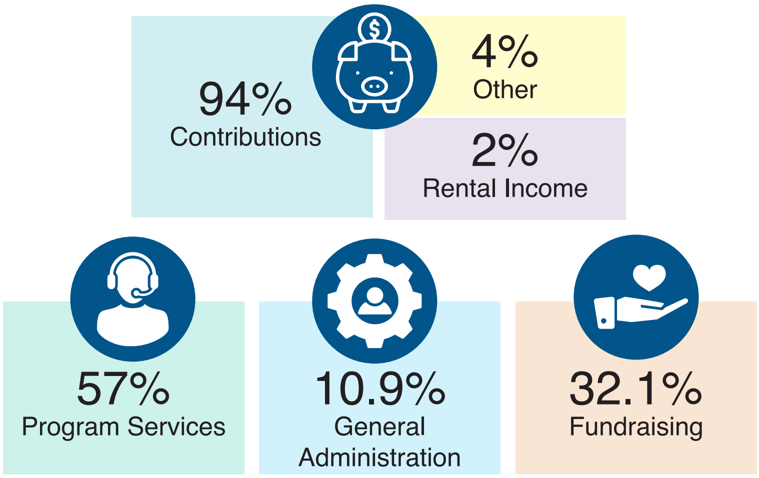
ASSETS		
Current Assets	$	2,373,952
Property Plant and Equipment (net)	$	2,030,591
Other	$	3,496,932
Total Assets	$	7,901,475

LIABILITIES AND NET ASSETS		
LIABILITIES		
Current Liabilities	$	1,128,141
Long Term Liabilities	$	1,188,689
Total Liabilities	$	2,316,830
NET ASSETS		
Unrestricted	$	3,590,608
Temporarily Restricted	$	1,994,037
Total Net Assets	$	5,584,645
Total Liabilities & Net Assets	$	7,901,475

MULTIPLE SCLEROSIS ASSOCIATION OF AMERICA, INC.
CONSOLIDATED STATEMENT OF ACTIVITIES
FOR THE YEAR ENDED
JUNE 30, 2020

REVENUE AND SUPPORT		
Contributions	$	7,533,440
Rental Income	$	143,797
Other	$	354,798
Total Revenue and Support	$	8,032,035
PROGRAM EXPENSES		
Program Services: Patient services	$	4,515,509
Program Services: Housing	$	160,791
Total Program Expenses	$	4,676,300

SUPPORTING SERVICES EXPENSES		
General and administrative	$	892,136
Fundraising	$	2,633,870
Total Supporting Services Expenses	$	3,526,006
Total Expenses	$	8,202,306
Change in Net Assets	$	(170,271)
NET ASSETS, BEGINNING OF YEAR	$	5,754,916
NET ASSETS, END OF YEAR	$	5,584,645



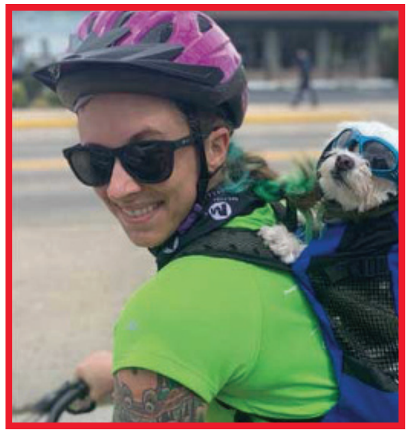
Fundraising Events

MSAA Crafts Virtual Anniversary Challenge

As our country struggled with a pandemic and national quarantine, MSAA was faced with the challenge of bringing our constituents together to recognize 50 years of support, service, and answering the changing needs of the MS community. One of the initiatives we launched to meet that need was a month-long Anniversary Challenge allowing participants to run, walk, or ride in solidarity with MSAA's mission of improving lives today.

Involving 91 participants who committed to running **6 miles**, walking **8 miles**, or biking **19.70 miles** to honor MSAA's birthday of **6-8-1970**, the challenge was a huge success. Community members from 21 states shared pictures and engaged on social media throughout the entire month and came together to raise a grand total of $26,758.

The challenge was met with such an amazing reception that we plan to work with the community to recognize our birthday EVERY YEAR! Stay tuned for information about how to join in on the challenge for the upcoming June 2021 events!



Going Virtual for a Good Cause

Sometimes, life does not go as planned. In May 2020, MSAA's Special Events Manager, Jen Gaynor, planned to participate in a 24-hour (yes, 24-hour!) track race that was unfortunately canceled due to COVID-19. Jen had devoted significant time and effort to prepare for her 24-hour race and decided that her motivation should not go to waste. Thanks to Team MSAA's Virtual Adventure fundraising initiative, Jen (pictured with her trusted copilot "Chewie") was still able to run, or ride, in a safe and healthy environment around her own home in support of the multiple sclerosis community!

Running Virtually with Victoria

Team MSAA participant Victoria Rafferty completed her first marathon during the Walt Disney World® Marathon Weekend in January 2020, a challenge she always dreamed of accomplishing. In addition to completing the marathon, Victoria raised more than $2,000 for MSAA's free programs and services!

MSAA Launches a New Donor-Friendly DIY Platform to Allow for Virtual Support

Building your own fundraising event or campaign has been a longstanding option for providing support to MSAA. With programs such as Nana's Cookie Sales, The Knights of Columbus Coin Toss, and the 1A Auto Car Show, do-it-yourself options have traditionally provided an opportunity for individuals and groups around the country to raise awareness and funds in support of MSAA's mission in any way they would like. At the end of this fiscal year, MSAA worked to revise and relaunch the online support system to make crafting your own fundraising campaign an even easier endeavor. In the face of COVID-19, the Development team has incorporated a number of resources for taking things virtual, allowing for social interaction and the opportunity to raise funds to support our worthwhile cause. For a tour of the new system and resources, please visit the DIY Platform here.

Nana's Cookies Bake Sales

For 13 years, Nana's Cookies Bake Sale has supported MSAA's mission to improve lives, thanks to the dedication of Alyssa Lewanowicz and her family! At age 9, Alyssa lost her great-grandmother due to complications from multiple sclerosis. With the help of her mother, Lynne Goldberg, and her grandmother, Linda Somers, Alyssa and her family found a way to give back to the MS community with an annual bake sale in memory of her "Nana." In the summer of 2019, Alyssa and her family raised nearly $3,000 dollars at their delicious bake sale!

> *"I support and benefit from MSAA, because they give voice to those of us with MS where we can learn from each other. With MS Conversations and My MSAA Community, they provide forums that encourage connection, education, and compassion, while respecting our diverse abilities, views, and experiences. My life with MS has been made significantly better with MSAA."*
>
> — Stacie from Washington State

Generous Sponsors Donate Dollars Directly to Mission

Unfortunately, the pandemic forced MSAA to cancel our live, in-person 50th Anniversary Benefit. Working closely with our committed partners and donors, we were ecstatic to have so many partners donate their Benefit sponsorship directly to the increased services MSAA was providing in the face of COVID-19. We are so grateful to our paid sponsors who allowed us to transfer $100,510 from our Benefit event directly into educational programs and resources to give immediate help to those affected by MS. While we closed out the year still living in a virtual world, MSAA is excited to launch this coming May 13th our first ever National Virtual Benefit recognizing so many members of our MS community, and sincerely hope you can join us!

We thank all those associated with the following fundraising events, providing greatly needed support to MSAA and the MS community!

Gary Wallace Golf 2020:	$29,652.50
Sunnybrook Golf 2020:	$8,000
Ridgewood Golf 2020:	$164,000
Disney Marathon Weekend 2020:	$34,704
Women of Action 2020:	$55,020

Endless Pools Jumps into Swim for MS

Longtime Swim for MS partner, Endless Pools, stepped up their support by becoming the Swim for MS Presenting Sponsor for 2020. The aquatic exercise company based out of Media, Pennsylvania donated $10,000 to the Swim for MS program. If you would like to read more about the Swim for MS and Endless Pools partnership, visit their site. This fiscal year's Swim for MS program raised an impressive $27,993.

Stream Your Favorite Video Game to Support MSAA

Video games are a great way to pass the time while interacting with friends and family in a virtual world. Several amazing gamers have streamed on Twitch, a popular streaming platform, in support of MSAA's free programs and services for the MS community. MSAA now accepts live streaming donations via Tiltify. To learn more about live streaming, please visit MSAA's Tiltify page.

Improving Lives Today

in Many Ways!

210k+ cumulative views of MSAA's **65 on-demand video programs**

Nearly **14,000** inquiries to **MSAA's Helpline,** providing needed resssurance and support

Nearly **4,000** pieces of **safety, mobility, and symptom-management equipment** were distributed

More than **5,700** cumulative members on **My MSAA Community**, MSAA's online peer-to-peer forum

More than **1,000** people received a vital **MRI scan** to diagnose or monitor their MS

43,000+ total downloads of MSAA's mobile app, **My MS Manager™**

Award-winning publications, including a national magazine, annual *MS Research Update*, and more

Figures shown are for the 2019-2020 fiscal year.

(800) 532–7667 • msaa@mymsaa.org • mymsaa.org

WHO GETS MS?

Nearly **1 million** Americans and **2.5 million** people worldwide have MS

People are most frequently diagnosed between the **ages of 15 and 50**

Women are **3X more likely** than men to develop MS

msaa *Improving Lives Today!™*
Multiple Sclerosis Association of America

Our Generous
SUPPORTERS

CHAMPIONS
($100,000 and above)
Biogen
Celgene
EMD Serono
Estate of Jean B. Leopold
Genentech
Genzyme
Novartis

VISIONARIES
($50,000 to $99,999)
Annoymous
Estate of Coletta A. Ammann
Estate of Elena Barbieri
Estate of Mr. and Mrs. Masters
Estate of Sally E. Abbey
Mallinckrodt Pharmaceuticals

MOTIVATORS
($10,000-$49,999)
Estate of Alice Franks
Estate of Frank Alberti
Estate of Virginia Grainger
Jackson Chang
James Page
Masco Corporation
Mylan
PhRMA
Publicis Health
Richard Kerns
Rita Kernen
Sanofi Pasteur
Santo Petroleum
The Foster Family Private Foundation, Inc.
The John D. and Minnie R. Schneider Trust

> *"I support MSAA as a patient, patient leader, speaker, and MS advocate because of their commitment to improving lives by offering important and well-respected resources that will benefit the MS community and their loved ones."*
>
> — Cathy from New Jersey

> *"MS is like a dragon and the only way to slay it is by working together. We can't fight this fight without the people around us helping to keep us motivated, positive, and fulfilled."*
>
> — Chernise from Texas

ADDITIONAL DONOR LISTING

$5,000 - $9,999
Active Media Services, Inc.
Barbara Kouris
Barry Singer
Beverly Willing
Chris Bodkin
David Herzog
David Lindner
Destination Media, Inc.
Estate of Raymond Skelly
Giuseppe Cecchi
Graham Lee
Hackensack Meridian Health
International Union
  of Operating Engineers Local 825
Katherine Heidenreich
Kenton Gast
Kerry Yates
Kevin McGurn
Marcia Stehling
Margaret A. Darrin Charitable Trust
Martin McGraw
Melinda McChesney
Multiple Sclerosis Athletic Dept.
Multiple Sclerosis Cooling Foundation
National CineMedia
National Football League
Parsons Company Inc
Patient Access Network Foundation
Patricia Sharpnack
Pennsylvania Trust
Peter Ryan
ReelzChannel, LLC
Republic Bank
Sandra Kolasa
Sutter Health
The Piraino/McWilliams
  Family Foundation
Vector Media
Wayne Hunter
William Fleming

$1,000 - $4,999
@ Point of Care
1A Auto Inc.
Advanced Abrasives Corporation
Albert Santorelli
Alden Pedersen
Alex Rubins
Alison Ginsberg
Allen Rose
Alyce Hilden
AmazonSmile Foundation
Amber Hoffman
Ann Bishop
Ann Robinson
Annie Goldsmith
Annie Hutter
Associated Management Ltd.
Audrey Allsopp
Avadhesh Agarwal
B. Baldi
Barbara Clark
Barbara Comerford
Barbara D'Ambrosio
Barbara Whelpton
Barry Weiner
Bernard Kreger
Betco Corporation
Beverly Lundquist
Beverly McNear
Bill Heath
Bill Ludholtz
Billy Friedman
Bradley Resch
Brandon Ress
Brian Rogel
Bruce Hiarichs
Buchanan Ingeroll & Rooney
Carl Bushner
Carol Reid
Carole Jenkins
Carole Thomas
Caroline Kemp
Carolyn Hildebrand
Carolyn Jones
CAS Foundation
Catherine Caneau
Charlene Jones
Charlotte Hall
Charlynne Crawford
Cheryl Burbano
Chris & Fran Bartyzel
Christina Stern
Cindy Berry
Cindy Kinnamon
Clare Summers
CME Associates
Commonwealth Care Alliance
Conner Strong & Buckelew
Corporate Energy
  Management Systems Inc
Corporate Services LLC
Cotton Rawls
Craig Murray
Cynthia Schlais

Daniel Welsh
Darwin Sharp
Dave Nypower
David Flagler
Deborah Dubik
Deborah Howery
Debra Algieri
Debra Weiss
Delois Caldwell
Derace Schaffer
Direct Mail Processors
Dolores Kleinman
Donald Barone, DO
Donita Mcgeary
Donna Ethridge
Donna Kelly
Donna McCaleb
Donna Routzon
Doug Disraeli
Doug Siemon
Douglas Franklin
Douglas Wills
Duke Energy Corporation
Eagles FOE 3261 Charities
Edith White
Edward Polen
Edwin Engelbrecht
Elite Elevator Services LLC
Elizabeth Cohen
Elizabeth Hamlett
Eric Blanchard
Eric Dirst
Estate Of Arthur F. Noskowiak
Estate of Laurie Lawrence
Estate of Petal Turner
Esther Mills
Faye Holton
First Coast FCC
FMG Concrete Cutting Inc
Foundation Source
Fox Rothschild, LLP
Frank Madonna
Frank Owerzarzak
Fred Tollefson
Friedman, LLP
G. Scott Smith
Gary Cartright
Gavin Thibodeau
Geico Philanthropic Foundation
George Kahler
Gerald Nelson
Gerald Seguin
Geraldine Washington
Geri Monheimer
Getz Foundation
Grace Clarke
Gulfeagle Supply
H Wright
Hafter Family Foundation
Helen Carlos
Holman Automotive Group, Inc.
I. B.E.W. Local 613
IBM Employee Services Center
ICA Group, Inc.
Ida Craft
Impact Education
Inserra Supermarkets, Inc.
Interstate Outdoor Advertising
Irene Hamly
Irene Oliver
Irene Steinman
Irvin Halstead
J. Harvey Cameron, P.C.
Jack Blake
Jack Bradford
Jack Saltz
James Breiling
James Brodie
James Popper
James T. Warren
Jan Jeffers
Jane Coppola
Jane Morison- Iwanowski
Jane Palmisano
Jane Rust
Jane Shepard
Janet Yaseen
Jared Watson
Jeffrey Altschulers
Jeffrey Dworetz
Jennifer Schwartz
Jill Howard
Jim Query
Joan Cerrito-Downs
Joan Isaac
Joanne Grandsard
John Brett
John Burgin
John Hines
John McCorry
John Tsigakos
John Whisler
John Zarrella
Johnson & Johnson
Joseph Nibler
Juan Castillo
Judy LaBelle
Judy Miller
Julie Erickson
Julie Paschke
Katherine Flynn
Kay Walker
Kessler Foundation
Kevin Baines
Kevin Fischbeck
Kramer Foundation
Kris Boudreau
Kristine and James Smith
Kristy Burns
Larry Hickman
Laverne Blecha
Leslie F. Gold
Libby Crumpton
Lisa Schwinn
Lona Mayfield
Lori Szczygiel
LPL Financial
Lynn Kempinski
M. Weintraub
Marcus Stern
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"I've been living with MS since 2002. My husband has been living with MS since 2009. We both support MSAA because they spread amazing information, community love, and their programs reach out to non-MSers to advocate for our needs. It's a needed resource and we're fortunate to have it in our lives."

— Leslie from New Mexico

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"MSAA has been the organization that I relied on when I was diagnosed with multiple sclerosis, and they continue to be a source of information, and help… I am grateful for their assistance to so many that need help with accessing MRIs, cooling vests, and other items… Multiple sclerosis can be an isolating and lonely disease; MSAA helps me feel less alone. Everyone I have talked to at MSAA has been a great source of knowledge and kindness, I am forever grateful for this organization!"

— Maria from New Jersey

MSAA'S REGIONAL Offices

MSAA's national office serves the MS community throughout the United States, while MSAA's regional offices provide additional assistance on a more local basis. To follow is a listing of MSAA's regional offices:

MSAA Northeast Regional Office

For New Jersey, Delaware, New York, Pennsylvania, Connecticut, Vermont, Rhode Island, Massachusetts, Maine, Maryland, Washington DC, and New Hampshire

Toll-free: (800) 532-7667, ext. 144
Email: northeast@mymsaa.org

MSAA Southeast Regional Office

For Florida, Georgia, North Carolina, South Carolina, Virginia, Alabama, Tennessee, and Mississippi

Toll-free: (800) 532-7667, ext. 160
Email: southeast@mymsaa.org

MSAA South-Central Regional Office

For Texas, Arkansas, Oklahoma, Missouri, Louisiana, Colorado, Kansas, and New Mexico

Toll free: (800) 532-7667, ext. 137
Email: southcentral@mymsaa.org

MSAA Midwest Regional Office

For Ohio, Illinois, Indiana, Kentucky, Michigan, Minnesota, West Virginia, Wisconsin, Iowa, North Dakota, South Dakota, and Nebraska

Toll-free: (800) 532-7667, ext. 150
Email: midwest@mymsaa.org

MSAA Western Regional Office

For California, Oregon, Nevada, Utah, Arizona, Hawaii, Washington, and Alaska

Toll free: (800) 532-7667, ext. 155
Email: western@mymsaa.org

MSAA Northwest Regional Office

For Idaho, Montana, and Wyoming

Toll free: (800) 532-7667, ext. 153
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MSAA's Mission:
The Multiple Sclerosis Association of America (MSAA) is a leading resource for the entire MS community, improving lives today through vital services and support.

To help support MSAA's vital programs and services, please visit support.mymsaa.org/donate or call (800) 532-7667.

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375 Kings Highway North
Cherry Hill, NJ 08034
Toll-Free Helpline: (800) 532-7667
Website: mymsaa.org
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